



QUALITY POLICY

Rev6

12/01/2025

“The Policy expresses measurable objectives compatible with the company's strategies and capabilities, constitutes a reference framework for defining such objectives, includes the commitment to satisfy the applicable requirements and to the continuous improvement of the system.”

GOALS

PREMISE

Matco srl company is engaged in the design, production and trade of waterproofing bituminous membranes, but also in the sale of complementary materials and production of coupled panels and chemicals.

In order to better qualify the services offered and in order to obtain complete satisfaction of the needs and expectations of its customers, Matco srl has decided to create and maintain a quality management system in compliance with the UNI EN ISO 9001:2015 standard.

The policy applies to both production plants.

Communication

General Management communicates to its staff the importance of meeting all requirements, both those of the Customer, those applicable and those defined by the company itself. Such communications can be made through communications disseminated on the company noticeboard (intranet), targeted meetings with area managers.

Focused attention on the customer and stakeholders

Matco srl is committed to understanding the needs of customers and interested parties and plans its activities to fully satisfy them. Likewise, it operates in compliance with the requests and requirement

- of the reference market, of the country in which it operates,
- it complies with laws and regulations,
- of all parties involved in their processes deemed critical.

Process approach

Matco srl identifies the various activities of its organization as processes to be planned, controlled and constantly improved and activates the resources to best implement them.

Matco srl manages its processes so that they are univocal and defines:

- the objectives to be pursued and the expected results,
- the related responsibilities and resources employed.

Leadership

Matco srl takes responsibility for the effectiveness of its QMS, making available all the necessary resources and ensuring that the planned objectives are compatible with the context and strategic directions.

Matco srl communicates the importance of the QMS and actively involves all interested parties, coordinating and supporting them.

Management assumes responsibility for applying an effective management system; it establishes the quality policy; it defines the quality objectives of the organization and of the company functions in line with the Quality Policy; it ensures the integration of the QMS requirements into the processes, it implements a risk-based thinking system, it carries out Management reviews; it ensures the availability of adequate human resources guaranteeing their appropriate training and education.

Risk and opportunity assessment

Matco srl plans its processes with a risk-based thinking (RBT) approach in order to implement the most suitable actions for:

- assessing and treating risks associated with processes
- exploiting and strengthening some identified opportunities.

Matco srl promotes at all levels an adequate sense of proactivity in the management of its risks.

Engagement of staff and stakeholders

Matco srl is aware that the involvement of staff and all stakeholders, combined with the active participation of all collaborators, are a primary strategic element.

It promotes the development of internal professionalism and the careful selection of external collaborations in order to equip itself with competent and motivated human resources.

We want all our employees to do work that offers them the opportunity to make a contribution in the creation of a product that has value and that they can have the opportunity to express their skills and abilities through continuous improvement in every area.

Being part of the group that works in Matco srl means treating all members of that group with respect. Matco company rejects any type of discrimination related to race, sex, religion, political opinion, language or nationality.

Improvement

Matco srl has as its permanent objective the improvement of the performance of its QMS. The preliminary assessment of risks and opportunities connected to the company processes, the internal and external verification activities, and the Management review are the tools that Matco srl implements to constantly improve itself. The tool chosen by Matco srl for the pursuit of the Quality Policy is a Quality Management System compliant with the UNI EN ISO 9001 ed. 2015 standard.

We are committed to understanding and meeting the needs and expectations of our customers and, exceeding their expectations by offering the best solutions in the shortest time possible and so provide them with the best service.

Thanks to the continuous increase and improvements, our organization skills and dedication of each individual is in a position to provide the customer, in full compliance with the legal requirements and reference regulations, with a product that allows the customer himself, in order to fully achieve his own objectives.

Safety and prevention.

- *Maintain the trend of zero accidents at work.*
- *Keep staff skills up to date on safety requirements and prevention in the workplace.*

Matco has adopted the Risk Analysis management model in order to best implement, both in the current and future scenarios, the best actions to undertake in the management of states of emergency, setting itself the objective of maintaining existing orders and mandates, to protect controls and it checks of compliance with standards, in compliance with the policies established by national and regional plans.

SAFETY ENVIRONMENT ETHICS

We are committed to our employees and ourselves to ensuring a comfortable and safe working environment and to adhering to safety regulations.

We believe that every accident is avoidable and we reiterate that our goal is to have any accidents in the workplace.

We respect the concern of the entire population – a concern that is also ours – for health and the environment.

We respect not only the limits imposed by law but also those, where more stringent, set by ourselves, while at the same time ensuring an emissions monitoring system, thanks to a periodical check of the systems' correct operation and of their degree of effectiveness.

We monitor the odor aspect by constantly by checking the quality of incoming materials and the effectiveness of the aspirators in the production line. We participate with the local community in analyses, surveys and olfactory surveys in order to monitor and guarantee an improvement in air quality. We periodically meet with local institutions in order to plan future interventions and share any problems.

All those who work at Matco srl undertake to observe the laws that regulate our labour, to use materials, means, tools and anything else owned by the Company in a responsible manner to avoid conflicts of interest and to operate honestly with everyone. The company undertakes to respect the criteria set out in the EC regulations for the production of bituminous waterproofing membranes.

CLIMATE CHANGE

The company considers the impact of climate change on its operations. Strategic objectives, ensure that management systems are resilient and adaptable to environmental challenges. In this analysis, Matco considers direct and indirect impacts, as well as stakeholder expectations.

The company is committed to integrating climate change management into its quality processes, ensuring sustainable production that complies with ISO 9000 standards.

The goal is to minimize the environmental impact of operations, improve resource efficiency and ensure compliance with current regulations.

Objectives

- **Quality and Sustainability:** integrate environmental criteria into production and supply chain management strategies.
- **Climate Risk Management:** identify, monitor and mitigate risks related to extreme climate events.
- **Resource Optimization:** reduce waste, optimize energy consumption and improve the use of ecological materials.
- **Stakeholder Engagement:** raise awareness among suppliers, customers and staff on the principles of sustainability and environmental management.

Operational Strategies

- **Environmental Monitoring:** implementation of performance indicators (KPIs) to measure energy consumption, CO₂ emissions and waste management.
- **Green Production:** introduction of low-impact technologies, reduction of emissions and use of recyclable materials.
- **Sustainable Logistics:** optimization of transport and reduction of the environmental impact of packaging.
- **Audits and Controls:** periodic checks to ensure compliance with ISO standards and continuous improvement.

Training and Awareness

- Periodic updates for staff on new environmental protocols.
- Sustainability courses to integrate ecological practices into daily work.
- Collaboration with suppliers to guarantee quality criteria and reduction of environmental impacts.

THE SUPPLIERS

Matco srl recognizes the usefulness of optimizing coordination with suppliers in order to obtain a constant improvement of services and raw materials through jointly conducted analysis and research.

We receive supplier requirements and periodically review their status.

GOALS

In relation to the above, the Company has set itself the goal of continuing to develop its production activity over the next few years, seeking the best solutions for the full achievement of its corporate purpose in compliance with the indications reported above.

The Management also undertakes to communicate to the organization its intentions in relation to the quality management system, in order to achieve the pre-established results after having obtained full sharing of the objectives. It undertakes to ensure the necessary resources, to carry out periodic reviews and deadlines and to continuously improve the effectiveness and efficiency of the organization.

Management defines process objectives, reported in the review, and arranges the appropriate resources by evaluating any changes to the processes in order to guarantee the established objectives. In defining the process indicators, it takes into account the company efficiency parameters and the requirements of the interested parties.

The Management